Dear Guest,

Our highest priority is our duty of care to your health, safety and well-being.

COVID-19 has thrown our lives in a disarray and as such this could be a difficult time to travel. We are following the norms set out by the World Health Organisation.

## Staying with us

Should be choose to stay with us at Parvada Bungalows, we will do whatever it takes to look after you and your loved ones.

We would like to reassure you that we have already very high standards of hygiene and cleanliness. Our staff are all either staying on the premises or in Parvada Village which is untouched by COVID-19. Our strong sense of responsibility extends to our team, guests and environment. We are guided by our international experience of handling top quality hotels for 34 years and in addition, we follow all guidelines set out by the authority.

We focus on the kitchen being cleaned as often as is required or at least thrice a day. Our cooks follow strict hygiene standards and prepare delicious meals in a safe environment. Our housekeepers follow rigorous cleaning routines so that you may be at peace whilst at Parvada Bungalows, which is precisely you would choose to stay with us.

## Your travel

Given the ever-changing situation surrounding COVID-19, we are keeping our cancellation policy under regular review to ensure you have the flexibility you need when considering your travel plans.

Bookings post May2020- In order to help you with your planning process, we have put the following policy in place. We hope this would make it flexible for you.

On new bookings from 1<sup>st</sup> June2020 to 21<sup>st</sup> December 2020 the following flexible cancellation and deposit policies apply:

1) Free cancellations up to 24 hours prior to arrival

Cancellations made less than 24 hours prior to arrival will result in one-night's charge.