

### **Booking Terms and conditions**

- Check in time 2 pm
- Check out time 11 am
- Early check-in and late check-out will be subject to availability. Charges as applicable
- A minimum of 3 nights stay is required.
- A copy of your photo identity card or passport is required to be sent to us in advance with any other local requirement such as e-pass, RTPCR report etc and original shown at check-in
- Pre payment is required to secure the booking. Booking will not be confirmed until the full payment for all nights booked is made as per our tariff structure
- All incidentals/extra charges need to be settled in full at the time of check out
- GST is excluded on all room tariffs

### **Cancellation and Refund Policy**

- 25% refund if cancellation is made 3 -7 days prior to check-In
- 50% refund if cancellation is made between 7 – 15 days prior to check in
- 100% refund if cancellation is made 15 days or more prior to check in
- 0% refund if cancellation is made within 3 days prior to check in

### **Cancellation Policy for high season, weekends, festival dates and long stays beyond a week where General Tariff is applicable**

- 100% if cancellation is made between date of arrival to 15 days prior to check-In
- 50% if cancellation is made between 15 – 30 days prior to check in
- In case the number of rooms is reduced cancellation will be charged on the cancelled rooms
- Upon cancellation of booking, the refund of the booking amount will be initiated. The booking amount after deduction of cancellation charges and taxes, as applicable, will be credited into the bank account of the Customer. The refund process may take 07 – 10 business days
- For long stay bookings beyond a week, there will be no refund or pro rata calculations even if stay is cut short

## General Terms and Conditions

- Guests are liable for any damage howsoever caused to their allocated room(s), to the Homestay premises, equipment in the rooms /kitchen/bathroom.
- Our staff are more like family. Please do ask their names and they will be delighted to be called by their names. Our young guests can call them “bhaiyya”.
- The kitchen is not open all day. Our staff also need to be rested and fresh to serve you better. We request you to follow the house timings. Breakfast between 8 to 9am, Lunch between 1 to 1.30pm and dinner at 8 to 8.30pm. Evening tea starts at 5pm.
- Parvada Bungalows tries to follow a sustainable philosophy and as part of that philosophy we serve fresh vegetarian food. Eggs are offered as an option during breakfast
- We try to follow responsible and sustainable tourism practices and encourage our guests to do the same. Water and electricity is scarce in the hills. Please do help us conserve this. For long stay guests in the Oak/Pine/Deodhar, we will fill the tank for you once in 3 days.
- We further ask you to carry your plastic waste back with you. Please carry a suitable storage bag.
- For longstay guests, vegetarian wet waste (no eggshells) can be collected and will be taken by villagers for their cattle.
- We keep an up-to-date library for your reading pleasure. The books cannot be carried out of the library.
- Children up-to 5 Years of age can stay free without any extra bed. Additional charges may be applicable for children between 5 and 12 years. 12 years will be charged as per extra adult rate.
- We do not provide room service of Food and beverage and discourage consuming of food in the guest rooms.
- We do not serve alcoholic beverage; you may carry your own
- We give you a sparkling clean villa and expect the villa including the kitchen to be kept clean at all times.
- As a rule, we do not allow pets on the property.
- Housekeeping services for stays beyond a week will be done every alternate day.
- Linen change for long stays beyond a week, will be once a week.
- The number of beds and maximum persons is indicated in the tariff. In case any extra persons are added on, it has to be agreed by the management of Parvada Bungalows and will attract additional charges.

- The nearest Petrol pump is 30 Km away. Guests are required to carry their cans and/or fill up their car tanks prior to the climb uphill.
- Keeping the current pandemic situation in mind we ask Long stay guests to not invite outsiders inside the VS Fruittree Estate without permission.
- Keeping the current pandemic situation in mind, long stay guests to stay within the precincts of their villa and to use masks if coming closer to the Quinta or going outside the gate.
- We have dongles and short stay guests have the possibility of using the dongle if available (in case another guest has taken it, may not be available). However, you own mobile data will work very well.
- Our main gate is usually locked at 8pm. In case you are going to be later than that please do inform our team in advance.

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